



## E-SCOOTERS WARRANTY

(HOUDINI, PHANTOM, BEAST – BABY/ADVENTURER/EXTREME)

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### **ONE-YEAR LIMITED WARRANTY**

For one-year from the date of purchase, iMOVING will repair or replace at our option to the original purchaser, free of charge, any of the following parts found upon examination by an authorized representative of iMOVING to be defective in material and/or workmanship:

#### **Structural Frame Components, Including:**

- Main Frame
- Fork
- Seat Post
- Tiller Frame

### **ONE-YEAR PRORATA WARRANTY**

One-year prorata drivetrain warranty, including:

- Motor
- Motor Brake (electronic function ONLY)
- Mechanical brake

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- Bearings
- Bushings
- Rubber Components
- Plastic components except body

#### **Also, electronic assemblies including:**

- Electronic Controllers
- Chargers
- Display and central IOT system
- Any other electrical subassembly

### **SIX-MONTH WARRANTY**

The battery is covered by a separate six-month warranty, provided by the battery manufacturer. The batteries are not warranted by iMOVING.

### **RECONDITIONED UNITS WARRANTY**

All reconditioned units are covered by a six-month warranty from iMOVING effective from the date of purchase.



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### WARRANTY EXCLUSIONS

This warranty does not extend to those items which may require replacement due to normal wear and tear.

- ABS Plastic shrouds
- Brake Pads
- Circumstances beyond the control of iMOVING
- Labor, service calls, shipping, and other charges incurred for repair of the product, unless specifically authorized, IN ADVANCE, by iMOVING Mobility Products Corporation
- Leasing and other business purposes unless authorized by iMOVING
- Repairs and/or modifications made to any part without specific consent from iMOVING
- Tires and tubes
- Fuses/Bulbs
- Upholstery and seating
- Accelerator

### Exclusions also include components with damage caused by:

- Contamination
- Abuse, misuse, accident, or negligence
- Battery fluid spillage or leakage
- Commercial use, or use other than normal
- Improper operation, maintenance, or storage

***NOTE: Gradual deterioration in performance because the battery has been left in a discharged state, left in cold conditions for an extended period of time, or worn out through heavy use is not covered.***

### SERVICE CHECKS AND WARRANTY SERVICE

Warranty service must be performed by an authorized iMOVING Provider. Do not return faulty parts to iMOVING without prior written authorization. All transportation costs and shipping damage incurred while submitting parts for repair or replacement are the responsibility of the purchaser. Please contact your authorized iMOVING Provider for information on the current cost associated with a service visit.

There is no other express warranty.



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### **IMPLIED WARRANTIES**

Implied warranties, including those of merchantability and fitness for a particular purpose are limited to one (1) year from the date of original purchase and to the extent permitted by law. Any and all implied warranties are excluded. This is the exclusive remedy. Liabilities for consequential damages under any and all warranties are excluded.

Some states do not allow limitations on how long an implied warranty lasts or do not allow the exclusion of limitation of incidental or consequential damages. So, the above limitation or exclusion may not apply to you.